

Reservation Policy

The cutoff for reservations for designated seating is 2 pm the day of the performance for weekday performances and 5 pm on Fridays for weekend performances. However, after these times, reservations can be made for general seating. All seats left are good seats. Prices are the same, but seating is based on a first come, first served basis.

Our box office hours are 9 am to 5 pm Monday through Friday. We suggest that reserved tickets be picked up in advance to avoid long waits at the box office. The doors open one hour prior to each performance.

Cancellation Policy

You must notify the box office with cancellation of any unwanted tickets within 24 hours of the performance.

Group Reservation Policy

For groups of 10 or more, we like to obtain credit card information to hold reserved seats. The card will not be charged unless you request us to or unless your group does not arrive for the production without notice of cancellation within 24 hours of the show. Therefore, please contact our box office and provide Visa or MasterCard information.

If you prefer to prepay, payment may be made by calling the Box Office at 423-348-7610 and providing your MasterCard or Visa credit card information or by logging on to www.lamplighttheatre.com and paying by PayPal. Tickets may also be picked up at the office Monday through Friday from 9 a.m. to 5 p.m. Upon request, E-Tickets may be emailed to you after payment is received.